



Penguin Cold Cap Rental Agreement

Penguin Cold Caps Rental agreement between and Medical Specialties of California

I understand and agree that:

1. The monthly rental charge for each set of Penguin Cold Caps is £..... and is paid monthly in advance.
2. The rental charge becomes due when the Penguin Cold Caps are collected by me and ends when the Penguin Cold Caps are received at one of Medical Specialties of California's depots.
3. The minimum rental period is 1 month.
4. I am responsible for the packing and delivery charges both from Medical Specialties of California's nominated pick up address and the return of the Penguin Cold Caps to Medical Specialties of California's nominated address.
5. A deposit of £400 (approximately \$600) is payable for each set of Penguin Cold Caps which is refunded when the Penguin Cold Caps are returned by the user to Medical Specialties of California in good condition.
6. I will contact my credit card company to verify the overseas transaction from Medical Specialties of California and should my payment be declined I will pay an administrative charge of £20.00.
7. I am responsible for any damage caused to the Penguin Cold Caps and will forfeit deposit monies paid for all damaged Penguin Cold Caps.
8. If all the Penguin Cold Caps are not returned or are lost in transit returning them to Medical Specialties of California all deposit monies will be forfeited and I will pay an additional charge of £150.00 per Cap. Should I decide to store the Penguin Cold Caps in a freezer at the chemo center I will pay £150.00 per Penguin Cold Cap should any become lost.
9. Medical Specialties of California must be informed by e-mail when I have finished using the Penguin Cold Caps.
10. The Penguin Cold Caps must be stored in a freezer in between chemotherapy sessions. On receiving the Penguin Cold Caps they may be taken from their plastic containers and placed in zipper lock bags for storage in the freezer.
11. If the Penguin Cold Caps are not kept in a freezer they may become hard and unusable. Under these circumstances all deposit monies paid will be forfeited and an additional charge of £150.00 per cap will become payable.
12. When the Penguin Cold Caps are being cooled to the correct temperature prior to chemotherapy they must be placed back in their plastic containers, white side out. Failure to cool the Penguin Cold Caps in their plastic boxes may result in damage to the Penguin Cold Caps.
13. I have watched the instructional video on Medical Specialties of California's web site including the correct fitting instructions.
14. I have completed the questionnaire and will use the Penguin Cold Caps in accordance with the user schedule provided to me by Medical Specialties of California.

Signed Print Name

Date

Witnessed by:

Signature..... Print Name

Address of Witness (Please PRINT)

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